

December 10, 2008

Chad Ebbert
Precision Painting
304 W. Elm St
Urbana IL 61801

Dear Chad:

Thank you for a job well done on our house (409 W. California, Urbana). Ben and I were very pleased with the work Precision Painting did. We appreciated the hard work your crew put in preparing our house before painting. That is such an important part of any painting job and they did not stint, even though it is a very big house! They worked long hours and paid attention to detail. They were friendly, both to us and each other. I find that the behavior of a work crew often is a reflection of the head of the company, so I commend you.

It was also nice to see that your crew worked well even when they were on their own. I always knew how to reach you, but I never felt the need to because the crew was communicative and responsive to my questions or requests. Again, I think that speaks highly to your skill in hiring good crew and treating them well.

I also particularly appreciate all the help you gave us in choosing colors. It was clear that you cared a lot about that aspect of the job, which many house painters, in my experience, do not. You were not shy about giving your opinions when we asked for them, and your experience and good eye for color helped us very much.

Thank you again for all your good work.

Sincerely

Deb Aronson & Ben Williams
409 W. California Ave
Urbana IL 61801

And the house looks fantastic!

Deb Aronson & Ben Williams

217.344.8508