Precision Painting 304 West Elm Street, STE #4 Urbana, IL 61801

July 17, 2007

To Whom It May Concern,

We wanted to take a moment to convey our experience on working with Precision Painting. In July 2006 we received a quote to paint our home and porch decks. As it was already the busy season for them Chad had hoped to get our job done in September or early October as one of the last jobs of the season. Well, the weather didn't cooperate and we were unable to get the house painted that year. Chad contacted us and apologized but told us to expect to be first on the list for next spring.

True to his word he contacted us and we revisited on the work to be done and a start date was set.

We cannot say enough good things about Chad, Chris, Todd, Joel and any others we may be forgetting. One to two guys were on the job everyday early morning till late afternoon. I never had to wonder if anyone was going to show up that day. If they were not going to be there or be late for any reason they always communicated that to us.

The prep work was very thorough and neat. Things were done with the utmost attention to detail. There were times when we thought something looked fine but Chris, our lead painter, said no, and it was redone.

Even in times of indecision such as which paint color to put where they were a big help. They would assist in choosing a color and agree to correct it if it wasn't what we wanted. Everything was fine and their knowledge of color and paint applications was appreciated. Even though they assisted with color they let us, the client, ultimately make the choice.

Lastly, we cannot say enough about how conscientious and detail-oriented they are. They have a respect for your things and move them gently out of the way in order to get their work done. They also ask questions and don't mind doing something over or having suggestions given to them in order to make the client happy. The daily clean up was a pleasant surprise. Our crew was always very aware of not leaving supplies scattered all over. Everything was neatly stacked together and easily accessible to them for the next workday.

Even after the painters were gone Chad came by to do a final walk around and make sure we were happy with the result --- such service!

We were very pleased with the work Precision Painting did for us and would highly recommend them to anyone that is considering having exterior painting done.

Sincerely.

Mark & Diane Pelafos