

August 1, 2006

Chad Ebbert
Precision Painting
514 West High Street
Urbana, IL 61801

Dear Chad,

We want to thank you for the great job you did painting our house recently. There were a few extra challenges involved in that the wood was peeling pretty badly and the brick on this 50 year old house had never been painted. But nothing on the job slowed you down because you have such a "can-do" type of attitude.

Thanks for bearing with us as we requested color after color applied to the house in order to choose the right one. Showing us what it would look like on the computer narrowed the choices, but we really needed to see it on the house. And the professionalism and care demonstrated by your team during the job made it all a very pleasurable experience. They scraped the house thoroughly, paint was applied only on the appropriate places (not on windows or elsewhere), plants and flowers were undisturbed, and all areas were neat at the end of each day.

We appreciate the work you did for us Chad. I'm sure we'll be calling you again when the need arises.

Sincerely,

A handwritten signature in cursive script that reads "Rick & Jeanene Stephens". The signature is written in dark ink and is positioned above the typed name.

Rick and Jeanene Stephens
49 Greencroft Drive
Champaign, IL 61821